Voice of Leader

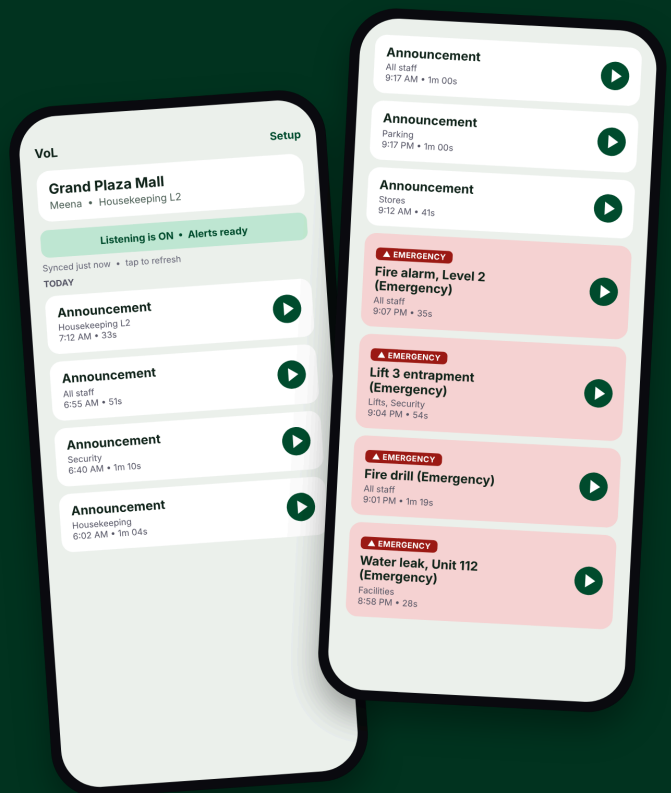
The mall manager speaks. Every security guard and staff member hears it live. Nobody touches a phone.

One voice. Every floor, every shift.

Your team hears you live, wherever they are in the mall: at the gate, in the basement or on the food court. Their phone plays your voice automatically, with no tap, even when locked.

You will also know who heard it, and who didn't.

For mall management, security and facility teams



Everything your mall needs to reach every team member

One app for the mall manager and duty officers. One app for security, housekeeping, maintenance and store staff. Built for the moments when a call must not be missed.





1 **Groups and subgroups**
Create the whole mall, then teams and floors: security, housekeeping, maintenance, parking, store managers. Staff join the group they belong to with your mall code, and you approve each one.

2 **Normal live voice**
Pick one group or many, tap the mic and speak. Staff hear you live, wherever they are. Their phone plays it automatically: no tap, no opening the app, even when locked.

3 **Emergency voice**
For fire alarms, evacuation, lift failure and lost-child calls. It plays with an alert that stands out from routine notices.

4 **Who got the alert, who heard**
A live view shows Waiting, Alerted, Heard and Failed for every staff member. When a phone cannot play, it tells you why: silent mode, notifications off, no network.

5 **Offline and missed**
A staff member who was offline can replay the announcement from the history list when back online. You can resend to the ones who missed it, or share the recording on WhatsApp.

6 **Private and on record**
Only approved staff can listen. Each announcement is logged with time, length and groups reached.

Your groups

Grand Plaza Mall
Security · Gate 1, Gate 2, Basement
Housekeeping · Level 1, Level 2
Maintenance · Electrical, Lifts
Stores · Store managers, Parking

Live delivery

12	38	184	5
Waiting	Alerted	Heard	Failed

Ravi, Security Gate 1	Heard
Meena, Housekeeping L2	Heard
Suresh, Lift maintenance	Phone on silent

Voice of Leader for Shopping Malls

When this happens in the mall, you speak

Six real moments. Coordinate security, facilities and housekeeping across floors at once. Speak live, and see who heard it.



LIFE SAFETY

Fire alarm on Level 2

Admin says, live

"Emergency. Confirmed fire alarm on Level 2. Security and floor wardens, begin evacuation via Fire Exits 3 and 4 only."

Reaches: all staff, security and store managers, as an emergency alert.
You see: who heard it, and who has not.



SECURITY

Missing child

Admin says, live

"Missing child alert. Boy, five years old, yellow t-shirt, last seen near the Food Court. Exit guards, check all gates."

Reaches: the Security group only.
You see: who has heard it, within seconds.



FACILITIES

Water pipe leak above Unit 112

Admin says, live

"Urgent. Water pipe leak above Unit 112. Facilities, shut off Water Riser Valve 2 now. Housekeeping, bring wet extractors."

Reaches: Facilities, Maintenance and Housekeeping, Level 1.
You see: the right teams moving first.



SAFETY

Spill near the escalator

Admin says, live

"Slip hazard. Major liquid spill near the Gate 2 escalator. Housekeeping Level 1, put up caution signs and mop now."

Reaches: Housekeeping, Level 1.
You see: the time, groups and who heard it, logged.



CRITICAL

Lift 3 entrapment

Admin says, live

"Emergency. Lift 3 is stopped between Level 2 and 3 with passengers inside. Lift engineers and security leads, go to the Lift Motor Room now."

Reaches: Lift maintenance and Security duty leads.
You see: both teams called together. Shoppers get no alert.



SECURITY

Suspected shoplifting team

Admin says, live

"Security alert. Suspected shoplifting team moving from the Anchor Store to Basement 2 parking. Guard 4 and Guard 7, intercept at Ramp B."

Reaches: Security patrol and basement guards.
You see: only these guards alerted.

Start in three steps

1. **We set up your mall**
   You get a mall code, and your groups: security, housekeeping, maintenance, parking and store managers.

2. **Staff join, you approve**
   Staff install VoL, enter the mall code and choose their team or floor. Only approved staff can listen.

3. **Tap the mic and speak**
   Pick the groups and talk. Staff hear you live, anywhere, and the phone plays it by itself. You see who heard.

VoL
for mall staff
Scan to install on Google Play.

VoL Broadcast
for managers
Scan to install on Google Play.

The first 100 minutes are free.

Minutes count only the time you speak. Any number of staff can listen, free and unlimited, and their listening is never counted.

100 minutes	500 minutes	1,000 minutes
₹10	**₹7.50**	**₹5**
per minute	**per minute**	**per minute**

Minutes are counted only while you speak. Unlimited listeners on every pack. Buy minutes directly inside the VoL Broadcast app, through Google Play.



Scan the QR code for a detailed video
Opens on YouTube

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